

POSITION DESCRIPTION

OHIO DEPARTMENT OF ADMINISTRATIVE SERVICES

AGENCY
Department of Administrative Services

DIVISION OR INSTITUTION
Office of Information Technology

UNIT OR OFFICE
Enterprise Computing

POSITION NUMBER
20075565

State Agency County Agency New Position Change

County of Employment
Franklin

USUAL WORKING TITLE OF POSITION
Systems Programmer 2

POSITION NO. AND TITLE OF IMMEDIATE SUPERVISOR
20006443 (41801.0) Information Technology Manager 2

NORMAL WORKING HOURS (Explain unusual or rotating shift)
7:00 a.m. - 4:00 p.m. & subject to overtime/call back 24X7

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JOB DESCRIPTION AND WORKER CHARACTERISTICS

%	Job Duties in Order of Importance	Minimum Acceptable Characteristics
50	<p>Assists in investigation of various software packages under guidance & direction of more senior systems programmers or supervisor: develops interfaces, maintains, & enhances existing software packages for a complex mainframe/open systems environment; participates on a team whose responsibility is to install & maintain UNIX servers, USS (i.e., UNIX Systems Services, a mainframe subsystem) & disk subsystems & tape storage; assists senior-level systems programmers in designing, installing, upgrading, testing, & maintaining large &/or complex UNIX computer systems (e.g., AIX, HP-UX, or Solaris); supports operating system environments & associated system software & utilities (e.g., Tivoli Storage Manager, Veritas, UNIX performance tools.); monitors hardware & operating system performance utilizing various software packages, utilities, & programs; appraises senior systems programmers of vendor security alerts, microcode updates, & maintenance level releases; responds to UNIX, disk storage, tape storage & mainframe issues 24 hrs/day, 7 days/week, 365 days/year which requires call back within defined response time &/or overtime according to Service Level Agreements for each customer; may be required to carry cell phone &/or wear pager.</p>	<p>Knowledge of (1) computer science; (2) computer hardware & peripheral equipment; (3) functions & capabilities of software systems; (4) UNIX Servers (e.g., IBM, HP, or SUN); (5) disk storage hardware & software; (6) enterprise tape backup systems hardware & software (e.g., Tivoli Storage Manager, Legato, or Veritas); (7) UNIX operating systems (e.g., AIX, HP-UX, or Solaris) & TCP/IP; (8) UNIX monitoring & performance utilities; (9) USS mainframe subsystem; Skill in (10) operation of personal computer & servers; (11) programming UNIX Servers (e.g., Korn Shell, Bourne Shell, C Shell); Ability to (12) define problems, collect data, establish facts & draw valid conclusions; (13) interpret extensive variety of technical material in books, journals, manuals & audiovisual form; (14) deal with non-verbal symbols in formulas, equations or graphs; (15) deal with many variables & determine specific action; (16) originate instructions & specifications concerning proper use of computer hardware & software; (17) communicate effectively on technical & non-technical matters; (18) respond to hardware & software issues 24 hrs/day, 7 days/week, 365 days/year which requires call back within defined response time &/or overtime according to Service Level Agreement for each customer; (19) wear pager &/or carry cell phone.</p>

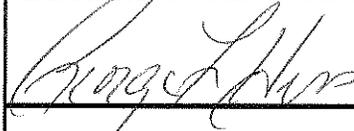
JOB CODE TITLE
Systems Programmer 2

JOB CODE
64192

List Position Numbers and Class Titles of Positions Directly Supervised:

SIGNATURE OF AGENCY REPRESENTATIVE

DATE



3-10-08

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