

# POSITION DESCRIPTION

AGENCY/DEPT ID DAS505240

DIVISION OR INSTITUTION  
Office of Information Technology

UNIT OR OFFICE  
ISD/Storage

COUNTY OF EMPLOYMENT  
Franklin

This row is for Information Technology classifications ONLY

PRIMARY TECHNOLOGY (IT ONLY)  
Storage Management

SECONDARY TECHNOLOGY (IT ONLY)  
Unix/Linux

POSITION NUMBER  
20006446

Reclassification       New Position       Update

Position Hyperlinked to   
Agency Organizational Tree

USUAL WORKING TITLE OF POSITION

POSITION NO. AND TITLE OF IMMEDIATE SUPERVISOR  
See Table of Organization

Permanent  
 Temporary  
 Intermittent

Classified  
 Unclassified  
 Essential

Overtime:  Eligible     Exempt

Bargaining Unit 14

If FLSA Exempt, exemption type:

Page 1 of 2

NORMAL WORKING HOURS (Explain unusual or rotating shift):  
FROM: 8:00 am                      TO: 5:00 pm

## JOB DESCRIPTION AND WORKER CHARACTERISTICS

%	Job Duties in Order of Importance	Knowledge, Skills & Abilities
40	Evaluates current IT policies, procedures, and practices and recommends. Leads IT driven change effort. Participates in and/or leads activities to achieve project tasks/meet deadlines.	<p><b>Knowledge of:</b> (1) oral &amp; written communication tools &amp; techniques; (2) customer support &amp; personal service; (3) technical writing &amp; documentation practices; (4) Storage Management Tools (e.g., IBM TPC, IBM VSC, Cisco DCNM, EMC UniSphere); (5) Storage Management Platforms (e.g., IBM Virtual Storage Center, IBM Tivoli Storage Management, IBM Flash Copy Manager, Cisco Storage Area Network, EMC DLM Disk Library for Mainframe ); (6) Storage Management Technologies (e.g., EMC VMAX, EMC VNX, EMC Isilon, IBM V7000, IBM FlashSystems, IBM DS8000, Cisco MDS 9000 ); (7) Unix/Linux operating systems (e.g., AIX, SuSe, RedHat) (8) IT principles, methods &amp; practices in storage management best practices; (9) software distribution &amp; configuration management tools &amp; mechanisms; (10) organizations operation environment, topology, &amp; protocols; (11) back-up &amp; recovery techniques; (12) performance monitoring methods; (13) installation &amp; configuration procedures; (14) system administration methods &amp; procedures; (15) operating systems installation &amp; configuration procedures; (16) technology design; (17) structured analysis principles</p> <p>*developed after employment</p>

JOB TITLE  
Infrastructure Specialist 4

JOB CODE  
69934

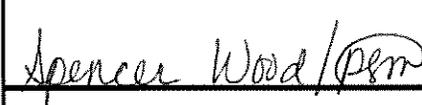
List Position Numbers & Job Titles of Positions Directly Supervised:

SIGNATURE OF AGENCY REPRESENTATIVE

DATE

*Spencer Wood / [Signature]*

4/2/14

<b>POSITION DESCRIPTION</b>		AGENCY/DEPT ID DAS505240		
DIVISION OR INSTITUTION Office of Information Technology		UNIT OR OFFICE ISD/Storage	COUNTY OF EMPLOYMENT Franklin	
This row is for Information Technology classifications ONLY		PRIMARY TECHNOLOGY (IT ONLY) Storage Management	SECONDARY TECHNOLOGY (IT ONLY) Unix/Linux	
POSITION NUMBER 20006446	<input type="checkbox"/> Reclassification <input type="checkbox"/> New Position <input checked="" type="checkbox"/> Update		Position Hyperlinked to <input type="checkbox"/>	
			Agency Organizational Tree	
	USUAL WORKING TITLE OF POSITION		POSITION NO. AND TITLE OF IMMEDIATE SUPERVISOR See Table of Organization	
	<input checked="" type="checkbox"/> Permanent <input type="checkbox"/> Temporary <input type="checkbox"/> Intermittent	<input checked="" type="checkbox"/> Classified <input type="checkbox"/> Unclassified <input type="checkbox"/> Essential	Overtime: <input checked="" type="checkbox"/> Eligible <input type="checkbox"/> Exempt If FLSA Exempt, exemption type:	Bargaining Unit 14  Page 2 of 2
	NORMAL WORKING HOURS (Explain unusual or rotating shift): FROM: 8:00 am                      TO: 5:00 pm			
<b>JOB DESCRIPTION AND WORKER CHARACTERISTICS</b>				
JOB TITLE Infrastructure Specialist 4	%	Job Duties in Order of Importance	Knowledge, Skills & Abilities	
			<b>Skill for:</b> (18) service orientation; (19) installation; (20) troubleshooting; (21) critical thinking; (22) operation monitoring; (23) judgment & decision making; (24) identifying & specifying business requirements using data recovery tools & techniques; (25) systems evaluation; (26) complex problem solving; (27) assuring quality & lead work. <b>Ability to:</b> (28) prepare meaningful, accurate & concise reports; (29) stay abreast of current technologies in area of storage management; (30) define problems, collect data; establish facts & draw valid conclusions; (31) provide expert technical advice; (32) guidance, & recommendations to management & other technical specialists on critical IT issues.	
	40	Develops solutions design; works with IT Architect staff, CIO or IT Managers to design solutions that meet the agency's requirements; assists analysis of the solution design's business case; authors' portions of the solution business case.	<b>Knowledge of:</b> 1-17 <b>Skill for:</b> 18-27 <b>Ability to:</b> 28-32	
	20	Works with vendors, other specialists and/or agencies to solve integration problems. Plans and conducts formal mentorship activities for peers and/or lower-level staff via verbal instruction or technical documentation.	<b>Knowledge of:</b> 1-17 <b>Skill for:</b> 18-27 <b>Ability to:</b> 28-32	
		<i>Job duty, knowledge, skill, and ability statements at a lower-level are understood to be able to be performed at any higher level.</i>		
JOB CODE 69934	List Position Numbers & Job Titles of Positions Directly Supervised:		SIGNATURE OF AGENCY REPRESENTATIVE 	
			DATE 4/2/14	