

POSITION DESCRIPTION

AGENCY/DEPT ID DAS505360

DIVISION OR INSTITUTION
Office of Information Technology

UNIT OR OFFICE
ISD/Network Services

COUNTY OF EMPLOYMENT
Franklin

This row is for Information Technology classifications ONLY

PRIMARY TECHNOLOGY (IT ONLY)
QOS Multi-Service networking

SECONDARY TECHNOLOGY (IT ONLY)
Router/Switch; WAN; Security Monitoring

POSITION NUMBER
20006417

Reclassification New Position Update

Position Hyperlinked to
Agency Organizational Tree

USUAL WORKING TITLE OF POSITION

POSITION NO. AND TITLE OF IMMEDIATE SUPERVISOR
See Table of Organization

Permanent
 Temporary
 Intermittent

Classified
 Unclassified
 Essential

Overtime: Eligible Exempt
If FLSA Exempt, exemption type:

Bargaining Unit
Page 1 of 2

NORMAL WORKING HOURS (Explain unusual or rotating shift):
FROM: 8:00 am TO: 5:00 pm

JOB DESCRIPTION AND WORKER CHARACTERISTICS

%	Job Duties in Order of Importance	Knowledge, Skills & Abilities
40	Evaluates effectiveness and risk of IT processes. Recommends changes in IT procedures to meet customer needs.	Knowledge of: (1) oral & written communication tools & techniques; (2) customer support & personal service technical writing & documentation practices; (3) state & agency policy, procedures & applicable laws*; (4) vision, mission & goals of agency*; (5) mathematical principles relative to assigned area in IT; (6) telecommunications; (7) capabilities & applications of network equipment including hubs, routers, switches, bridges, servers, & related hardware; (8) IT principles, methods & practices in assigned specialty area; (9) software distribution & configuration management tools & mechanisms; (10) organizations operation environment, topology, & protocols; (11) local area & wide area networking principles & concepts; (12) local area & wide area networking principles & concepts such as subnetting & supernetting; (13) performance monitoring methods; (14) basic internet server maintenance techniques; (15) installation & configuration procedures; (16) internet clients, such as browsers & streaming video; (17) systems administration methods & procedures; (18) operating systems installation & configuration procedures; (19) technology design; (20) technology design techniques; (21) structured analysis principles (22) QOS Multi-Service networking; (23) Router/Switch; (24) WAN; (25) Security Monitoring. *developed after employment

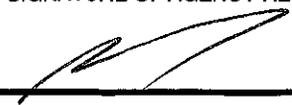
JOB TITLE
Infrastructure Specialist 3

JOB CODE
69933 *Appl 6/26/13 (P8M)*

List Position Numbers & Job Titles of Positions Directly Supervised:

SIGNATURE OF AGENCY REPRESENTATIVE

DATE



6/26/13

POSITION DESCRIPTION

AGENCY/DEPT ID DAS505360

DIVISION OR INSTITUTION: Office of Information Technology
 UNIT OR OFFICE: ISD/Network Service
 COUNTY OF EMPLOYMENT: Franklin

This row is for Information Technology classifications ONLY
 PRIMARY TECHNOLOGY (IT ONLY): QOS Multi-service networking
 SECONDARY TECHNOLOGY (IT ONLY): Router/Switch; WAN; Security Monitoring

Reclassification New Position Update
 Position Hyperlinked to Agency Organizational Tree

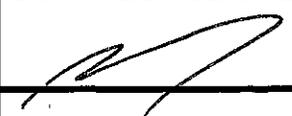
USUAL WORKING TITLE OF POSITION: _____
 POSITION NO. AND TITLE OF IMMEDIATE SUPERVISOR: See Table of Organization

Permanent Classified Overtime: Eligible Exempt
 Temporary Unclassified
 Intermittent Essential If FLSA Exempt, exemption type: _____
 Bargaining Unit: _____
 Page 2 of 2

NORMAL WORKING HOURS (Explain unusual or rotating shift):
 FROM: XXX am TO: XXX pm

JOB DESCRIPTION AND WORKER CHARACTERISTICS

%	Job Duties in Order of Importance	Knowledge, Skills & Abilities
40	Evaluates and/or researches hardware and/or software solutions and provides feedback to project team or higher-level staff. Interfaces and/or performs work with other applications or platforms.	<p>Skill in (26) reading comprehension; (27) speaking; (28) service orientation; (29) installation; (30) troubleshooting; (31) critical thinking; (32) operation monitoring; (33) judgment & decision making; (34) systems analysis (35) systems evaluations; (36) operation analysis; (37) identifying & specifying business requirements, using data recovery tools & techniques & systems evaluation; (38) complex problem solving; (39) assuring quality.</p> <p>Ability to: (40) prepare meaningful accurate & concise reports; (41) stay abreast of current technologies in area of IT assigned; (42) define problems; (43) collect data; (44) establish facts & draw valid conclusions; (45) provide expert technical advice, guidance, & recommendations to management & other technical specialists on critical IT issues.</p> <p>Knowledge of: 1-25 Skill in: 26-39 Ability to: 40-45</p>
20	Assists in providing IT consultation and recommendations for implementation, ensuring services are not compromised. Provides technical IT leadership for integration of various related systems. Participates in and/or provides technical IT assistance to achieve project tasks/meet deadlines. <i>Job duty, knowledge, skill, and ability statements at a lower-level are understood to be able to be performed at any higher level.</i>	<p>Knowledge of: 1-25 Skill in: 26-39 Ability to: 40-45</p> <p>*developed after employment</p>

List Position Numbers & Job Titles of Positions Directly Supervised: _____
 SIGNATURE OF AGENCY REPRESENTATIVE: 
 DATE: 6-14

POSITION NUMBER: 20006417
 JOB TITLE: Infrastructure Specialist 3
 JOB CODE: 69933
 Date: 6/26/13