

# POSITION DESCRIPTION

AGENCY/DEPT ID DAS505560

DIVISION OR INSTITUTION  
Office of Information Technology

UNIT OR OFFICE  
ISD/MARCS

COUNTY OF EMPLOYMENT  
Franklin

This row is for Information Technology classifications ONLY

PRIMARY TECHNOLOGY (IT ONLY)

SECONDARY TECHNOLOGY (IT ONLY)

POSITION NUMBER  
20006376

Reclassification     New Position     Update

Position Hyperlinked to   
Agency Organizational Tree

USUAL WORKING TITLE OF POSITION

POSITION NO. AND TITLE OF IMMEDIATE SUPERVISOR  
20006372    Telecommunications Network Supervisor

Permanent  
 Temporary  
 Intermittent

Classified  
 Unclassified  
 Essential

Overtime:  Eligible     Exempt  
If FLSA Exempt, exemption type:

Bargaining Unit 14  
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NORMAL WORKING HOURS (Explain unusual or rotating shift):  
FROM: 8:00 am    TO: 5:00 pm

### JOB DESCRIPTION AND WORKER CHARACTERISTICS

%	Job Duties in Order of Importance	Knowledge, Skills & Abilities
55	Provides maintenance and documentation support to information system users and/or IT specialists (e.g., enters meta-data into repositories, performs loading validation, executes unit or system test scripts, provides maintenance support for application software, develops, organizes, files, and maintains platform specific documentation).	<p><b>Knowledge of:</b> (1) computers &amp; electronics; (2) oral &amp; written communication tools &amp; techniques; (3) customer support &amp; personal service; (4) state &amp; agency policy, procedures &amp; applicable laws*; (5) vision, mission &amp; goals of agency*; (6) telecommunications; (7) IT security principles &amp; methods; (8) mathematic principles relative to assigned area in IT; (9) safety practices; (10) operating systems installation &amp; configuration procedures; (11) network standards, protocols &amp; procedures; (12) platform usage; (13) capabilities &amp; applications of network equipment including hubs, routers, switches, bridges, servers, &amp; related hardware; (14) technology design techniques; (15) basic internet server maintenance techniques; (16) back-up &amp; recovery techniques; (17) software distribution, configuration, management tools, technical writing, &amp; documentation; (18) technical writing &amp; documentation practices; (19) IT lifecycle concepts.</p> <p><b>Skill for:</b> (20) reading comprehension; (21) speaking; (22) service orientation; (23) installation; (24) troubleshooting; (25) critical thinking; (26) systems evaluation &amp; operation monitoring.</p> <p><b>Ability to:</b> (27) transport items up to 50 lbs; (28) calculate decimals, percentages &amp; fractions; (29) carry out instructions in written, oral or picture form; (30) understand manuals &amp; verbal instructions</p> <p>*developed after employment</p>

JOB TITLE  
Information Technologist 2

JOB CODE  
69922  
Apr 4/22/10 *BRM*

List Position Numbers & Job Titles of Positions Directly Supervised:

SIGNATURE OF AGENCY REPRESENTATIVE

DATE



4/22/10

