

# POSITION DESCRIPTION

AGENCY/DEPT ID DAS505560

DIVISION OR INSTITUTION  
Office of Information Technology

UNIT OR OFFICE  
ISD/MARCS

COUNTY OF EMPLOYMENT  
Franklin

**This row is for Information Technology classifications ONLY**

PRIMARY TECHNOLOGY (IT ONLY)  
Fixed/Mobile Administration

SECONDARY TECHNOLOGY (IT ONLY)  
Business Intelligence Software Administration; Storage Management

POSITION NUMBER  
20006366

Reclassification

New Position

Update

Position Hyperlinked to

Agency Organizational Tree

USUAL WORKING TITLE OF POSITION

POSITION NO. AND TITLE OF IMMEDIATE SUPERVISOR

20006361 Data Systems Manager

Permanent  
 Temporary  
 Intermittent

Classified  
 Unclassified  
 Essential

Overtime:  Eligible  Exempt

Bargaining Unit 14

If FLSA Exempt, exemption type:

Page 1 of 2

NORMAL WORKING HOURS (Explain unusual or rotating shift):

FROM: 7:30 am

TO: 4:30 pm

## JOB DESCRIPTION AND WORKER CHARACTERISTICS

%	Job Duties in Order of Importance	Knowledge, Skills & Abilities
40	Evaluates current IT policies, procedures, and practices and recommends. Leads IT driven change effort. Participates in and/or leads activities to achieve project tasks/meet deadlines.	<b>Knowledge of:</b> (1) oral & written communication tools & techniques; (2) customer support & personal service; (3) technical writing & documentation practices; (4) state & agency policy, procedures & applicable laws*; (5) vision, mission & goals of agency*; (6) mathematic principles relative to assigned area in IT; (7) telecommunications; (8) capabilities & applications of network equipment including hubs, routers, switches, bridges, servers, & related hardware; (9) IT principles, methods & practices in assigned specialty area; (10) software distribution & configuration management tools & mechanisms; (11) organizations operation environment, topology, & protocols; (12) local area & wide area networking principles & concepts; (13) back-up & recovery techniques; (14) performance monitoring methods; (15) basic internet server maintenance techniques; (16) installation & configuration procedures; (17) internet clients, such as browsers & streaming video; (18) system administration methods & procedures; (19) operating systems installation & configuration procedures; (20) technology design; (21) technology design techniques; (22) structured analysis principles; (23) cost-benefit analysis methods; (24) interrelationships of multiple IT specialties; (25) Fixed Mobile Administration; (26) Business Intelligence Software Administration; (27) Storage management.

JOB TITLE  
Infrastructure Specialist 4

apd 3/28/11 *pat*

JOB CODE  
69934

List Position Numbers & Job Titles of Positions Directly Supervised:

SIGNATURE OF AGENCY REPRESENTATIVE

DATE

*Edward R. D.*

3/17/11

# POSITION DESCRIPTION

AGENCY/DEPT ID DAS505560

DIVISION OR INSTITUTION: Office of Information Technology  
 UNIT OR OFFICE: ISD/ MARCS  
 COUNTY OF EMPLOYMENT: Franklin

**This row is for Information Technology classifications ONLY**  
 PRIMARY TECHNOLOGY (IT ONLY): Fixed/Mobile Administration  
 SECONDARY TECHNOLOGY (IT ONLY): Business Intelligence Software Administration; Storage Management

POSITION NUMBER: 20006366

Reclassification   
  New Position   
  Update   
 Position Hyperlinked to  Agency Organizational Tree

USUAL WORKING TITLE OF POSITION: \_\_\_\_\_  
 POSITION NO. AND TITLE OF IMMEDIATE SUPERVISOR: 20006361 Data Systems Manager

Permanent   
  Classified   
 Overtime:  Eligible   
  Exempt   
 Bargaining Unit 14  
 Temporary   
  Unclassified  
 Intermittent   
  Essential   
 If FLSA Exempt, exemption type: \_\_\_\_\_  
 Page 2 of 2

NORMAL WORKING HOURS (Explain unusual or rotating shift):  
 FROM: 7:30 am TO: 4:30 pm

### JOB DESCRIPTION AND WORKER CHARACTERISTICS

%	Job Duties in Order of Importance	Knowledge, Skills & Abilities
		<b>Skill for:</b> (28) reading comprehension; (29) speaking; (30) service orientation; (31) installation; (32) troubleshooting; (33) critical thinking; (34) operation monitoring; (35) judgment & decision making; (36) systems analysis; (37) systems evaluations; (38) operation analysis; (39) identifying & specifying business requirements using data recovery tools & techniques & systems evaluation; (40) complex problem solving; (41) assuring quality & lead work. <b>Ability to:</b> (42) prepare meaningful, accurate & concise reports; (43) stay abreast of current technologies in area of IT assigned; (44) define problems, collect data; establish facts & draw valid conclusions; (45) provide expert technical advice; (46) guidance, & recommendations to management & other technical specialists on critical IT issues.
40	Develops solutions design; works with IT Architect staff, CIO or IT Managers to design solutions that meet the agency's requirements; assists analysis of the solution design's business case; authors' portions of the solution business case.	<b>Knowledge of:</b> 1-27 <b>Skill for:</b> 28-41 <b>Ability to:</b> 42-46
20	Works with vendors, other specialists and/or agencies to solve integration problems. Plans and conducts formal mentorship activities for peers and/or lower-level staff via verbal instruction or technical documentation.	<b>Knowledge of:</b> 1-27 <b>Skill for:</b> 28-41 <b>Ability to:</b> 42-46
	<i>Job duty, knowledge, skill, and ability statements at a lower-level are understood to be able to be performed at any higher level.</i>	

JOB TITLE: Infrastructure Specialist 4  
 JOB CODE: 69934  
 Date: apd 3/28/11 (ptm)

List Position Numbers & Job Titles of Positions Directly Supervised: \_\_\_\_\_

SIGNATURE OF AGENCY REPRESENTATIVE: 

DATE: 3/17/11